



Established 1972
 By and For the People of Love County
 Richard Barker,
 Administrator

Ambulance Emergency
911

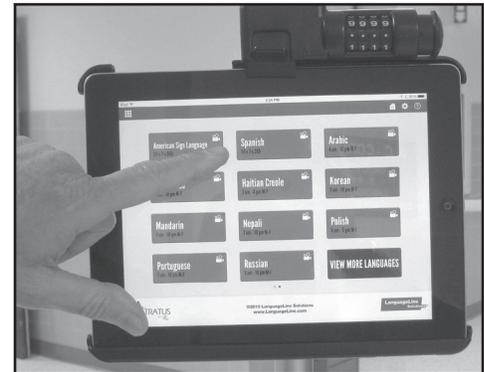
Clinic Appointments
276-2400

Hospital Information
276-3347

Community Resources
211

Domestic Violence Help
276-2042
Hotline - 226-6424

PATIENT INTERPRETER



At the push of a button, a medically trained interpreter appears on the monitor and begins interpretation between nurse and patient in the patient's native language.

Wesley, an interpreter online from Costa Rica, communicates in Spanish with Maria Robles (left).

- What Is It?** Video Remote Interpreter Service (VRI)
- Year Acquired:** 2014
- Use:** Medical personnel use VRI as needed to communicate with patients with whom there is a communication barrier. The system works 24 hours a day in more than 200 languages, including American Sign Language.
- How it Works:** The connection to an off-site interpreter is made via web-based video technology, using an iPad or computer device mounted on a portable cart. Previously, hospitals used phone interpreting services or on-call interpreters, which often required long wait times and ultimately slowed down patient care.

We're YOUR Hospital, Clinic and EMS

Mercy Health/Love County

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www.mercyhealthlovecounty.com

*The Small-Town Hospital
 with the Big Heart*

